












WHERE DO I GO FOR CARE?

Schedule exceptional care online at a moment's notice
NortonNow.com

	 PRIMARY CARE	 IMMEDIATE CARE	 NORTON PROMPT CARE	 NORTON ECARE	 EMERGENCY CARE
 FOR	Norton Community Medical Associates locations care for most needs that can wait for an appointment, including annual checkups and care for ongoing conditions.	Urgent care locations treat illness or injury that doesn't put your life in danger, like sprains, strains, flu, upset stomach and more.	Health clinics offer appointments for minor illness and injury, physicals for sports or camp, vaccines, health screenings, and more.	Log on to Norton MyChart to access same-day, virtual care for minor illnesses.	Our hospital emergency departments offer care for life-threatening or severe illnesses, injuries or trauma.*
 HOURS	Open weekdays; hours vary by location.	Open 7 days a week with extended hours, including holidays.	All clinics have extended hours, including most holidays; additional hours vary by location.	Scheduling is available 24/7 through Norton MyChart.	24/7
 AGES	All	All	Ages 2 and older	Ages 2 and older depending on condition	All
 ADVANTAGES	<ul style="list-style-type: none"> Extended access to specialty referrals including in-house behavioral medicine and endocrinology in select locations On-site labs and access to drive-thru labs if needed Lower-cost option 	<ul style="list-style-type: none"> View wait times and reserve a spot online On-site lab and X-ray equipment Lower-cost option 	<ul style="list-style-type: none"> Conveniently located in neighborhood locations, including select Walgreens stores Great option for scheduled care between primary care visits Lower-cost option 	<ul style="list-style-type: none"> Available from anywhere in Kentucky or Indiana Prescriptions sent right to your pharmacy Referral for drive-thru testing available Lower-cost option 	<ul style="list-style-type: none"> Multiple locations within hospitals throughout Greater Louisville Open 24/7 Norton Children's Hospital is the only Level I Pediatric Trauma Center in Louisville
 APPOINTMENT	Required; Use the digital wait list through Norton MyChart to be seen sooner.	Not required. Walk in or reserve your spot online.	Schedule a same-day or future appointment. Online scheduling available.	Complete an eVisit or schedule a same-day video visit with a provider online.	Walk in or emergency transport only
 WHY CHOOSE THIS OPTION	Your primary care provider is the best person to help you stay healthy over time. Get started on a health plan personalized to your goals.	Many reasons for emergency department visits can be treated at a Norton Immediate Care Center. Save time and money by using urgent care.	Experience the convenience of getting care at the same location where you can pick up your prescriptions.	The best option when you are short on time or unable to travel for care. Virtual visits are fast, and you don't have to leave home or work.	An emergency department can quickly determine the right care for severe or life-threatening illnesses or injuries.

Check with your insurance provider to determine your eligibility and coverage for these services. Our locations accept most insurance plans, including Medicaid, as well as self-pay.

*Go to an emergency department or call 911 if you or a loved one has signs or symptoms of a life-threatening condition.

Be prepared when you need care — sign up for a free Norton MyChart account today. Get access to your health records, manage appointments and view after-visit summaries sent to your primary care provider. All visits at Norton Healthcare locations result in an after-visit summary viewable by your Norton Healthcare primary care provider. Get started at NortonHealthcare.com/MyChart.

Not sure which option is right for you? Call **(502) 629-1234**, option 3, for assistance. Or visit NortonNow.com.