

Focused on
the **FUTURE**
of **HEALTH**
CARE



NORTON
HEALTHCARE



NORTON
Children's

OUR “WHY”

THERE IS NO LIMIT TO WHAT OUR CARE CAN DO.

Care is more than what we provide to our patients. Care — without judgment, without hesitation — is our contribution to the world we live in. Others make things or sell things. We care for people. Not some people, not certain people. Everybody in our community. Because caring deeply, caring as much as we possibly can, is our one and only purpose.

At Norton Healthcare, care heals. Care connects us. Care builds buildings. Care finds cures and funds technology. We get up in the morning because we care. We stay late, we innovate, because we care. There is no limit to what our care can do — for our employees, our patients and our community.



MISSION

Norton Healthcare's purpose is to provide quality health care to all those we serve, in a manner that responds to the needs of our communities and honors our faith heritage.

VISION

We will be the region's most comprehensive, strongest and preferred health care organization, setting the standard for quality and caring.

VALUES

At Norton Healthcare, we will:

- Respect every person
- Set the standard for quality and caring
- Continually improve care and service
- Demonstrate stewardship of resources
- Accept accountability for results
- Succeed with integrity

GROWTH and ACCESS are part of our commitment

We hope the future of health care in our community looks different. In fact, we are betting that it does! We are doing our part by creating spaces where health care is easier to access and financial assistance is expanded to help a greater number of people while providing quality care.

In 2023, we continued to make strategic investments in new locations and services throughout our region to better meet the needs of our community. This means we're currently experiencing tremendous growth. We're welcoming new employees to our Norton Healthcare family — now more than 22,000 members strong! And we are seeing an increase in patients across our region who are choosing us to be their health care partner.

Our growth has been intentional. In many instances, we've moved into neighborhoods that previously have not had a health care presence. We've also been welcomed in communities that are happy to see how our level of service and resources are more readily available.

While growth is important to our future, so is ensuring we're staying on the cutting edge of medicine. From research to milestone procedures, we're continuing to make meaningful investments in the quality care and service we provide to all our patients.

We invite you to read the 2023 Report for Our Community to learn more about our focus on the future of health care as well as the many achievements made possible by our Norton Healthcare family. Together, there is no limit to what our care can do.



Russell F. Cox
President
Chief Executive Officer

GROWING, INNOVATING, CARING

Norton Healthcare is growing and innovating to better meet the needs of communities across Kentucky and Indiana. We remain focused on delivering exceptional care.



LOOK FOR THE “N” IN THESE COMMUNITIES

We're proud that more people can look for the “N” close to home! Norton West Louisville Hospital will open in 2024. We've extended our medical services into Southern Indiana and central Kentucky. As we grow, we are staying committed to providing quality care and service to everybody.



- Clark Memorial Health in Jeffersonville, Indiana, and Scott Memorial Health in Scottsburg, Indiana, officially became part of Norton Healthcare. Now Norton Clark Hospital and Norton Scott Hospital, these facilities join Norton King's Daughters' Health in Madison, Indiana, bringing the number of Norton Healthcare hospitals in Indiana to three.
- A new multipractice location opened in Elizabethtown, Kentucky, bringing expanded services, including Norton Community Medical Associates primary care and endocrinology offices, Norton Neuroscience Institute, a Norton Immediate Care Center, lab testing and diagnostic imaging services.
- Norton Heart & Vascular Institute opened a Women's Heart Program office on the Norton Healthcare – St. Matthews campus. It is staffed by a fellowship-trained cardiologist who specializes in and studies women's heart care.
- Norton Children's opened the only dedicated pediatrician office in the Russell neighborhood of West Louisville. Norton Children's Medical Group – Russell is located in the Seven Counties Services building on Broadway and offers primary and specialty care to about 4,000 kids per year. There's also an on-site pharmacy available to patients and families.



GROWING, INNOVATING, CARING

MOMENTUM CONTINUES FOR RESEARCH EFFORTS

Research efforts have been expanded and centralized with the creation of Norton Research Institute. Nearly 1,000 active studies are underway for Norton Cancer Institute, Norton Heart & Vascular Institute, Norton Infectious Diseases Institute, Norton Neuroscience Institute, Norton Leatherman Spine, Norton Orthopedic Institute and Wendy Novak Diabetes Institute, a part of Norton Healthcare and Norton Children's. These studies encompass all phases of research, including investigating medications, devices, health outcomes, health disparities and developmental biology. Additionally, funding to create Norton Neuroscience Institute Cressman Parkinson's Research has been part of a rapid expansion in this field and is key to building knowledge in this important area. Initial support of \$4 million for the program was provided by the Norton Healthcare Foundation.

Norton Healthcare established a research office in 2001. In 2005, the office participated in just eight active oncology and cardiology studies. Beginning in 2020, Norton Healthcare researchers participated in 20 different COVID-19 trials and Norton Healthcare was the top enrolling site in the world for three of those.



NORTON CHILDREN'S CELEBRATES HEART MILESTONE

Nearly 40 years after the first heart transplant at Norton Children's Hospital, specialists with Norton Children's Heart Institute, affiliated with the UofL School of Medicine, performed the 100th pediatric heart transplant. The 9-year-old patient had been on the transplant waiting list for almost a year.

In 1986, Norton Children's Hospital became the second hospital in the nation to perform a heart transplant in an infant. Since then, Norton Children's Heart Institute has grown into a full-service program featuring a specialized team of cardiovascular and transplant surgeons, cardiologists, fetal heart specialists, and other caregivers dedicated to heart patients and their families. Norton Children's Heart Institute is among the top 50 pediatric heart programs in the country, according to U.S. News & World Report.



INNOVATIVE CARE

Norton Healthcare provided a LECANEMAB INFUSION — an innovative new treatment to help slow down or stop the progression of Alzheimer's disease — to the first patient in Kentucky.

QUALITY SERVICE

U.S. News & World Report recognized Norton Women's Care as HIGH PERFORMING IN ADULT MATERNITY CARE (Uncomplicated Pregnancy) for its childbirth services provided at Norton Hospital and Norton Women's & Children's Hospital. This was the second year in a row U.S. News & World Report published a list of Best Hospitals for Maternity Care, and the second award for Norton Women's Care.



Norton Children's Hospital was named a BEST CHILDREN'S HOSPITAL for 2023–24 by U.S. News & World Report, and named the NO. 1 CHILDREN'S HOSPITAL IN KENTUCKY.

Norton Children's was ranked in the TOP 50 NATIONWIDE for six pediatric specialties, including:

- Cardiology and heart surgery
- Diabetes and endocrinology
- Neurology and neurosurgery
- Orthopedics
- Pulmonology
- Urology



U.S. News & World Report named Norton Healthcare's ADULT-SERVICE FACILITIES AS NO. 1 IN THE LOUISVILLE AREA and tied for No. 3 in Kentucky. Overall HIGH PERFORMING ratings were given in the following care and procedure areas:

- Aortic valve surgery
- Heart attack
- Heart bypass
- Heart failure
- Hip replacement
- Knee replacement
- Maternity care
- Prostate cancer surgery
- Stroke care



COMMUNITY INVESTMENT

Thanks to a grant from the Norton Children's Hospital Foundation, Norton Children's and Jefferson County Public Schools in Louisville have expanded a partnership to offer VIRTUAL MEDICAL CARE TO STUDENTS AND STAFF AT ALL 89 PUBLIC ELEMENTARY SCHOOLS across Jefferson County over the next two school years.



CREATING GREAT HUMAN INTERACTIONS

Norton Healthcare EXPANDED ITS FINANCIAL ASSISTANCE program to include households with income levels less than 350% of the federal poverty guidelines. This change helps to alleviate the burden of cost when it comes to seeking health care.

Norton Healthcare was once again recognized by Becker's Healthcare on its list of 150 TOP PLACES TO WORK IN HEALTHCARE. Norton Healthcare made the 2023 list of BEST HEALTH CARE EMPLOYERS IN THE COUNTRY for its workplace culture, benefits and employee satisfaction.

For the second year in a row, Norton Healthcare was named among the nation's TOP WORKPLACES FOR DISABILITY INCLUSION by the 2023 Disability Equality Index.

Norton Healthcare received O.C. Tanner's Breakthrough Award for Strategic Impact. This award is given to organizations that are CHAMPIONS OF EMPLOYEE RECOGNITION, CREATE STRATEGIES AND PROGRAMS TO SUPPORT EMPLOYEES, and have a GREAT EMPLOYEE CULTURE.

For a list of Norton Healthcare and Norton Children's senior leaders, visit NortonHealthcare.com/Leadership.

Norton Healthcare board of trustees

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Vice chair

Craig D. Grant

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Norton Healthcare Foundation board of directors

As of July 2024

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**Permanent director by designated office*

Norton Children's Hospital Foundation board of trustees

As of June 2024

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**Serve by virtue of office*

COMMUNITY BENEFIT AND PATIENT CARE

NORTON HEALTHCARE SUPPORTED MORE THAN **340** COMMUNITY ORGANIZATIONS WITH LEADERSHIP GUIDANCE, A CONTRIBUTION OF **211,577 HOURS** OF COMMUNITY SERVICE VALUED AT MORE THAN **\$1.5 MILLION** IN SALARIES.

Norton Healthcare provided **nearly \$11 million** in **community benefit** each month of 2023.

That's about **\$4.17 each second!**

PATIENT CARE IN 2023
The Norton Healthcare system provides care at locations throughout our community, including:

- 8 HOSPITALS**
- 13 OUTPATIENT CENTERS**
- 17 NORTON IMMEDIATE CARE CENTERS**

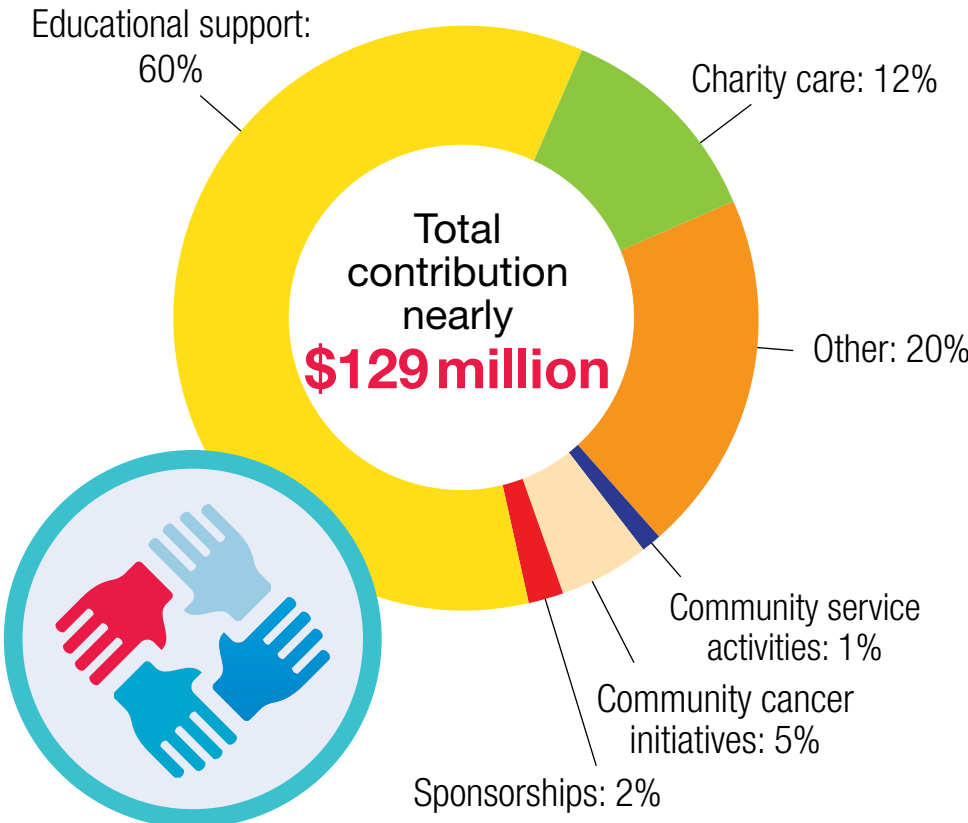
MORE THAN 350 PRIMARY CARE AND SPECIALTY PRACTICE LOCATIONS



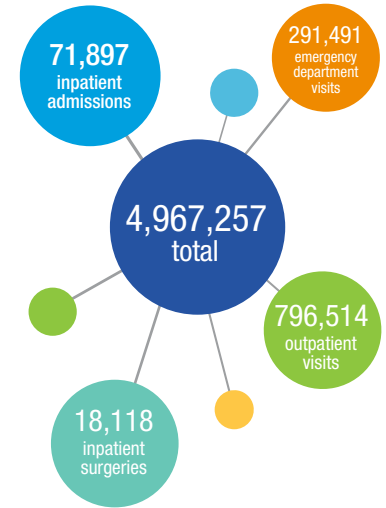
As of Dec. 31, 2023

2023 COMMUNITY BENEFIT

Norton Healthcare supports our community through charitable giving. We gave back nearly \$129 million in 2023.

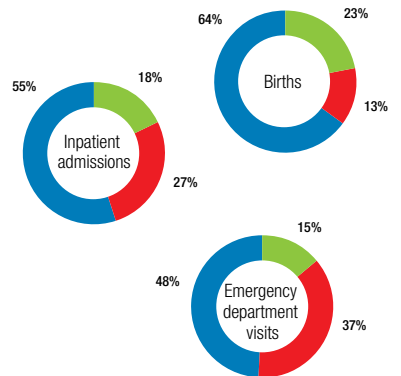


PATIENT ENCOUNTERS IN 2023



MARKET SHARE IN 2023

Norton Healthcare continues to be the area's leading health care provider, with a large market share in some key areas.



■ Norton Healthcare
■ Baptist Health Louisville
■ UofL Health

JUST IMAGINE

Supporting our community through our two foundations

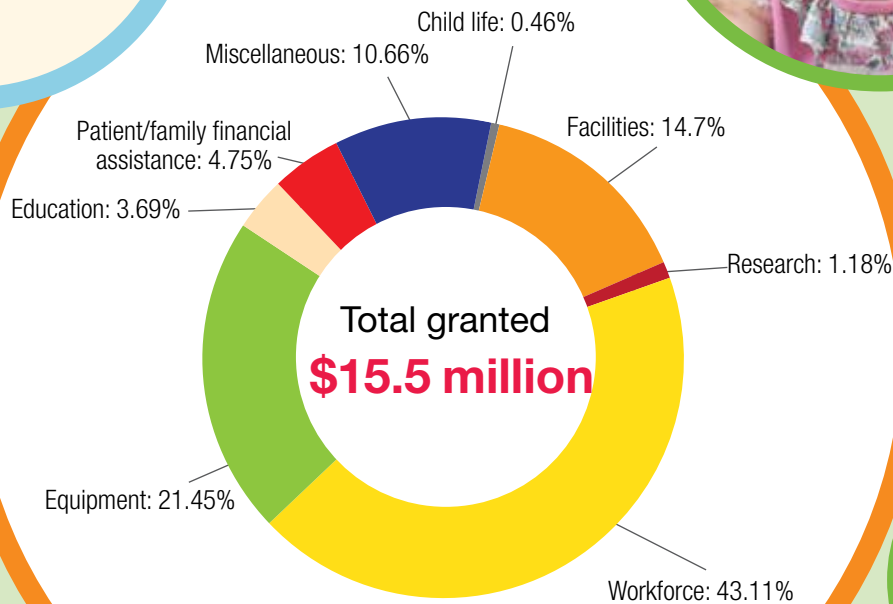
As the philanthropic arms of Norton Children's and Norton Healthcare, the Norton Children's Hospital Foundation and Norton Healthcare Foundation fund programs, equipment, facilities, research and education for patients and families receiving care at our facilities.

In 2023, the Norton Children's Hospital Foundation and Norton Healthcare Foundation raised more than \$24 million in support of care at Norton Children's Hospital and its sister facilities, and Norton Healthcare's adult-service facilities.

Norton Children's Hospital Foundation



Total raised
\$18.4 million*



30,000+
annual donors

More than
\$218.3 million*
granted
since 2004



\$25.1 million
raised for
future growth

*Unaudited numbers

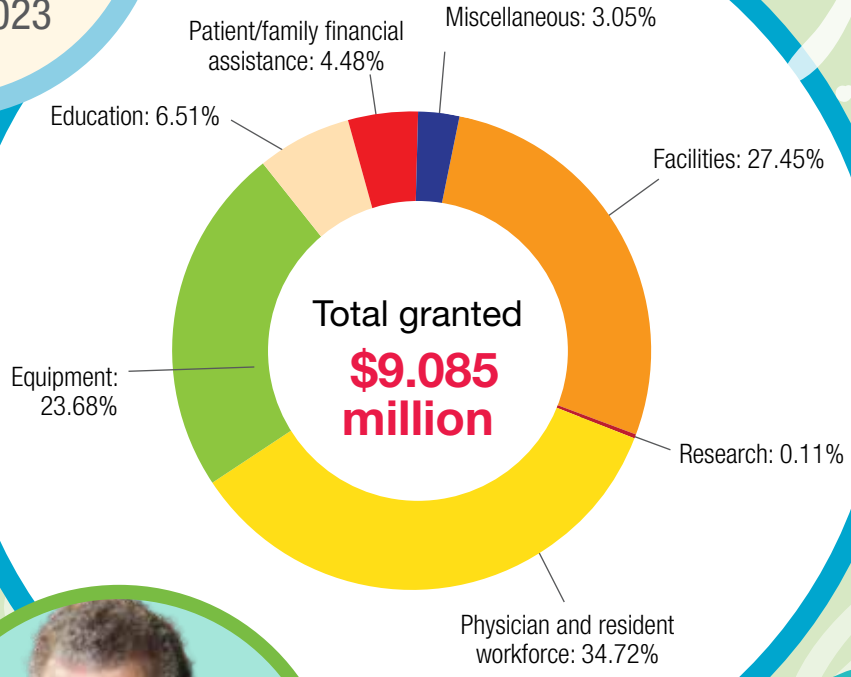
More than
\$101 million*
granted
since 2004



Norton Healthcare Foundation



Over
\$12.5 million*
raised in 2023




30,000+
annual donors

**Unaudited numbers*

