

Manage Your Prescriptions With Norton MyChart

Refills, home delivery, your prescription questions answered

STEP 1

Transfer your prescriptions to Norton Pharmacy.

If you have prescriptions that are filled outside of Norton Pharmacy, here is how to transfer them. If you would like home delivery from Norton Pharmacy, you must transfer your prescriptions to Norton Pharmacy first.

- Visit **NortonHealthcare.com/RxTransfer**, fill out the form with the prescriptions you want to transfer, then submit the form.
- You will receive a message to the email address you provide to confirm that your submission was received.
- A Norton Pharmacy team member will contact you to arrange for your prescriptions to be filled.

STEP 2

Set up Norton MyChart if you don't already have an account.

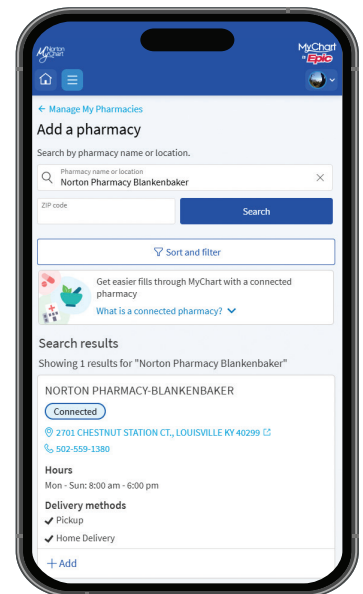
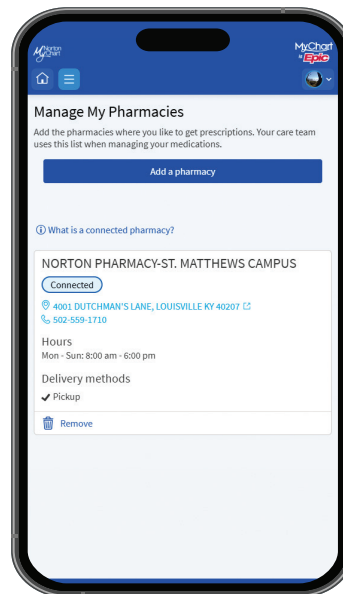
- Download the MyChart app or visit **NortonHealthcare.com/MyChart**.
- Select **Sign Up** to create an account.
- Verify your information and complete your account setup.

STEP 3

Manage your pharmacies in Norton MyChart.

- Log in to Norton MyChart.
- Select **Menu** and then **Medications**.
- Click the "Go to Manage My Pharmacies" link.
- Click "Add a Pharmacy" and search for your preferred Norton Pharmacy location.
- Remove pharmacies you no longer wish to use.

Adding a new, preferred pharmacy in Norton MyChart helps ensure new prescriptions are sent where you want them.



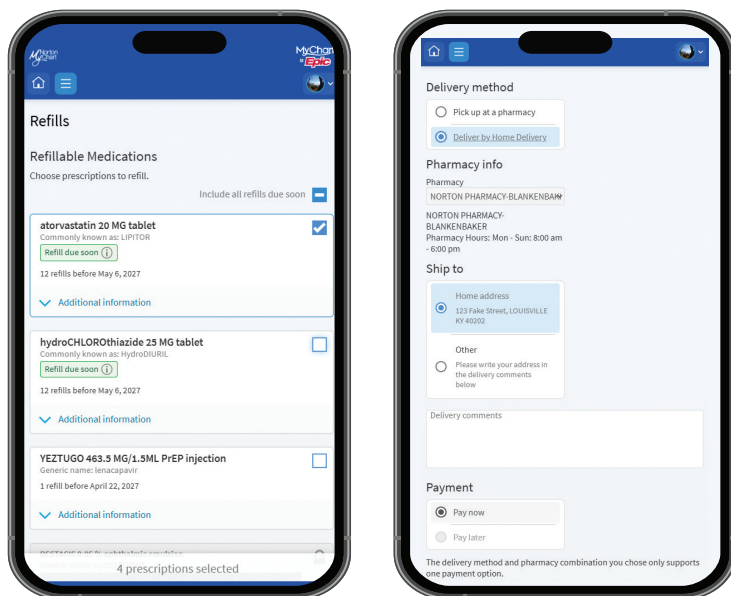
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PHARMACY**

STEP 4

Select home delivery or pickup.

You can have prescriptions delivered directly to your home in Kentucky or Indiana at no additional cost.

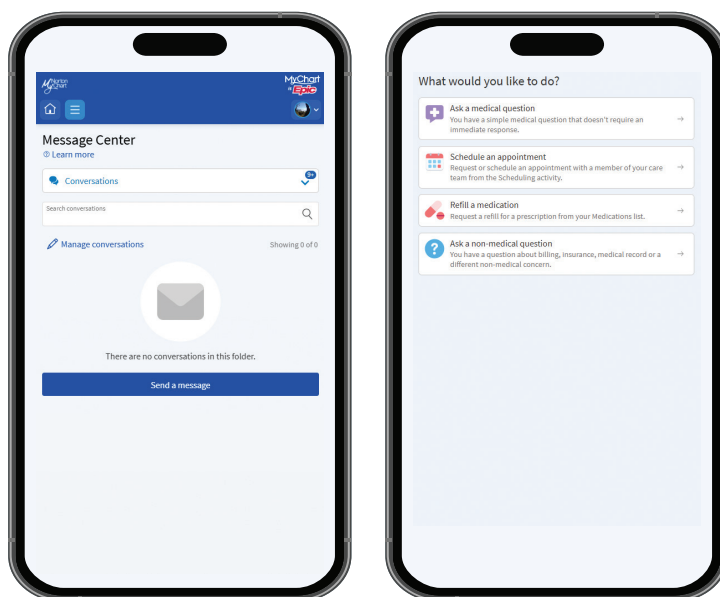
- Open Norton MyChart.
- Select **Menu** and then **Medications**.
- Choose the prescription(s) for refill you'd like to pick up or have delivered.
- If you would like delivery, select **Home Delivery**. The pharmacy option will automatically populate as **Norton Pharmacy – Blankenbaker**. This is because all deliveries are filled from this location.
- Follow the additional steps in Norton MyChart to complete your refill.



STEP 5

Use Norton MyChart to set up refill reminders and ask prescription questions

- In Norton MyChart select **Menu** and then **Messages**.
- From here you can select “Refill a medication” or “Ask a medical question” if you have a nonurgent medical question from your care team about your current medication that does not require an additional visit or new medication.
- To set up refill reminders, select **Menu** and then **Communication preferences**.
- Be sure your email, text message and push notifications are turned on. Select **Review contact information** to edit your contact methods.



To learn more, visit
**NortonHealthcare.com/
Pharmacy** or scan the
QR code.



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